



Politics, regulations and procedures

Sport programming
Défi sportif AlterGo 2019



DÉFI SPORTIF
ALTERGO

PAYMENT

The regular fee for registration is applicable until the registration deadline on March 12th, 2019. Payments must be made no later than two weeks after the registration deadline (March 22nd, 2019). Afterwards, late fees will apply.

All payments must be received before the start of the competition; otherwise, the participant will not be allowed to participate in the competition.

Note: Registration fees are in Canadian Dollars. Payments must be made in Canadian Dollars. A 35\$ administration fee will be charged to the participant if a reimbursement is made due to an inaccurate payment amount in another currency.

Methods of payment accepted

- Direct payment
- Bank transfer (for international competitions only)
- Credit card (VISA) (for invoice less than 250\$)
- Check

Taxes and services

Taxes and services are included in the registration fee according to federal, provincial and municipal rules and regulations (if applicable).

Non-sufficient funds checks

Fee of \$20 will be charged for all non-sufficient funds checks.

Late fees

Late fees will be charged for all registrations completed after the registration deadline (March 12th, 2019), and for payments received after March 22nd, 2019, as written in the invitation document.

For all payments received after April 19th, 2019, there will be a 50% penalty fee added to the regular fee.

CANCELLATION BY PARTICIPANT

An individual who is obliged to cancel his or her participation at the Défi sportif AlterGo must notify the sports coordinator in writing.

Cancellation fees:

- Written cancellation received 30 days before the first day of the event (March 29th, 2019); total amount will be reimbursed.
- Written cancellation received less than 30 days before the first day of the event; administration fees of 25% will be charged.
- Written cancellation received 7 days before the first day of the event (April 19th, 2019); no reimbursement will be made.

Method of reimbursement

Please note that all reimbursements will be made only after the end of the event (within a 60-day period).

Reimbursement will be made using the same method as the payment (i.e.: reimbursement by check if payment by check).

CANCELLATION BY DÉFI SPORTIF ALTERGO

Défi sportif AlterGo will reimburse the total amount of fees to the participants in the following two cases:

- Cancellation of a competition or category of a sport by the organization;
- Major schedule change brought to the sport competition schedule or athletes services obliging a team or an athlete to cancel his registration.

TRAVEL PERMIT

Défi sportif AlterGo provides invitation letters for visa applications, on demand.

All participants who reserved a package with Défi sportif AlterGo and are still waiting for the approval of a visa 1 month prior to the start of the event (March 29th, 2019) must make a deposit in the amount of 25% or pay the total amount of the invoice in order to keep the hotel room reservation. In the event that this deposit is not made, all room reservations will be cancelled and Défi sportif AlterGo will not be able to guarantee room availability during the event. It should be noted that if the participant is unable to obtain a visa, the deposit will not be reimbursed.

Défi sportif AlterGo organisation reserves the right to charge an administration fee for an invitation letter asked by countries for visa demands.

The fees are:

- \$ 50 CAD: Individual sport
- \$ 100 CAD: Team Sport

The fees must be paid and received by the Défi sportif AlterGo **BEFORE** the letter is issued.

Payments can be done by direct payment and bank transfer.

The administrative fee paid for the letter will be 100% deducted from the registration fee of the athletes.

In cases where the visa application is refused, administrative fees paid will be refunded upon presentation of visa refusal proof.

MEDICAL SERVICES

First aid services are available on competition venues to respond to medical emergencies during Défi sportif AlterGo. All other fees related to medical needs are the responsibility of the participant. (i.e.: ambulance transportation, prosthesis repair, medication). We strongly suggest that participants take out an insurance policy.

ACCOMMODATION

All participants must comply with the rules and regulations in place at the official hotels. Anything not included in the package must be paid by the participant (meals, beverages, room service, cleaning).

After March 29th, 2019, package reservations will only be accepted if available. If a payment for a reserved package is not made before March 29th, 2019, rooms will be canceled.

TRANSPORTATION

Transportation to/from the airport/train, bus station and between the hotel and the competition venue for the participants staying at one of the official hotels of Défi sportif AlterGo – please note that fees apply for participants who have not purchased a package. Every participant must complete the transportation

request form before the deadline (March 22nd, 2019); otherwise, participants will have to organize their own transportation at their own expense. The transportation service is offered between 6:00 AM and 11:00 PM. No transportation will be offered outside these hours; participants must make their own arrangements.

Cost: No additional fees will be charged to participants who have purchased all-included packages. A fee of \$50 per person for the duration of their stay will apply for participants who have not purchased packages.

ASSISTANCE DOG

If you have an assistance dog, please make sure that you have all the certification and documents in good standing. These could be asked at any time at the competition venue and the hotel.

DISCLAIMER

By registering for the Défi sportif AlterGo, the participant releases the organization, its employees, volunteers, officials, sponsors, partners and any person related to the event of all liability for injury, damages, loss or theft.

TERMS AND CONDITIONS RELATED TO THE USE OF IMAGES AND MEDIA

The Défi sportif AlterGo is a public event and photos/videos can be taken at any time for public release.

By participating in the Défi sportif AlterGo, an individual authorizes the organization, and its partners, to use all images taken during the event for promotional or media purposes, without compensation or right of use. This right to use photos and videos is irrevocable, non-exclusive, non-transferable, without territorial limits, for an unlimited period and covers all known and unknown media to date.

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